



Our Warranty Promise

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At Perfect Pipe Plumbing, we believe trust is earned by standing behind our work. That's why we proudly provide a **One (1) Year Limited Workmanship Warranty** on qualifying plumbing repairs, replacements, and installations performed by our team.

What's Covered

Our workmanship warranty covers defects resulting from:

- Workmanship performed by Perfect Pipe Plumbing.
- Materials supplied and installed by Perfect Pipe Plumbing.
- Repairs or installations that fail due to defects in our workmanship during the warranty period.

If a covered workmanship issue occurs during the warranty period, we will inspect the issue and, if determined to be covered, repair or replace the defective workmanship or materials at no additional charge.

Manufacturer Warranties

Many plumbing fixtures, water heaters, faucets, valves, disposals, filtration systems, and other plumbing products include separate manufacturer warranties that may extend beyond our one-year workmanship warranty.

Manufacturer warranties are administered by the product manufacturer and are subject to their terms and conditions.

What's Not Covered

Our warranty does not cover conditions outside of the work we performed, including but not limited to:

- Existing plumbing problems not repaired by Perfect Pipe Plumbing.

- Normal wear and tear.
- Damage caused by freezing temperatures.
- Excessive water pressure where recommended repairs were declined.
- Drain stoppages caused by roots, grease, wipes, foreign objects, broken piping, or other conditions outside the original service.
- Damage resulting from abuse, misuse, neglect, lack of maintenance, or repairs performed by others.
- Customer-supplied fixtures or materials (other than our workmanship installing them).
- Manufacturer defects occurring after expiration of our workmanship warranty.

If You Need Warranty Service

If you believe you have a warranty concern:

- Contact Perfect Pipe Plumbing as soon as reasonably possible.
- Please have your original invoice available, if possible.
- Allow us the opportunity to inspect the issue before another contractor performs repairs, except in the event of an emergency necessary to prevent substantial property damage.

Our goal is to resolve legitimate warranty concerns promptly, professionally, and fairly.

Questions?

If you have questions about your warranty coverage, we're always happy to help.

Please contact our office before arranging repairs through another contractor so we have the opportunity to review the issue and determine the appropriate solution.

Our Commitment to You

Our warranty is more than a promise to repair plumbing—it reflects how we do business.

We believe in honest recommendations, professional workmanship, clear communication, and treating every customer's home with respect. We appreciate the opportunity to earn your trust and thank you for choosing Perfect Pipe Plumbing.

For complete warranty details, exclusions, limitations, and claim procedures, please refer to the **Perfect Pipe Plumbing Limited Warranty and Customer Service Agreement & Terms of Service**, available on our website or upon request. This document is intended as a summary of the current warranty offered by Perfect Pipe Plumbing. Please refer to the full Limited Warranty and Customer Service Agreement & Terms of Service for complete terms, conditions, exclusions, limitations, and warranty procedures applicable to your service.